

Coming November 27, 2012

What is different about the new Online Banking and Bill Pay System?

New Design. The clean new look makes it easy for you to access the services you need.

Quick Links. You can pay bills and make transfers in seconds.

Popmoney. Popmoney is a personal payment service that eliminates the hassle of checks and cash. Now sending and receiving money is as easy as sending a text or email.

External Transfers. Transfer money between your Sabine FCU account and your account at another financial institution. You may complete a one-time transfer or schedule recurring transfers.

Expanded View of Cross Accounts. If you have a cross account set up on your account, you will now be able to see that account using one user name and password.

Customization of Screens. You control what your Online Banking looks like. Click on the Self Service tab at the top to customize the screen names of your accounts, the order they appear in and much more.

Download to Quicken. The new Online Banking platform supports downloads to Quicken, Microsoft Money, and QuickBooks.

MasterCard® Single Sign On. Now when you are signed in to our Online Banking system, you can view your MasterCard account without having to sign in to a separate system.

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Sabine Federal Credit Union
P.O. Box 3000
Orange, TX 77631-3000

Introducing

New Enhancements to your
Online Banking from
Sabine Federal Credit Union

Make managing your
finances easier than ever.



SABINE
Federal Credit Union

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Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.

Discover the new advantages of Online Banking.

What you need to know...

When will the new Online Banking be available?

Sabine FCU is excited to announce that the new Online Banking launches November 27, 2012.

Will my account convert to the new system automatically?

Yes. Your accounts will be migrated to the new system automatically.

Do I need to enroll as a first-time user in order to access the new site?

If you have previously used Online Banking with Sabine FCU, then you do NOT need to enroll again. You will need to set up a password and new security features with your initial login.

How do I log in for the first time?

- Log in using your current User ID.
- Use the last six digits of the primary member's social security number as your initial password.
- Create a new password and select a few authentication questions for added security.
- Choose a TrueStamp image and phrase that will be displayed each time you log in to Online Banking from the same computer.

Will I have uninterrupted access to my accounts?

To allow us to complete the upgrade, Online Banking will be unavailable from approximately 3:00 p.m. on Monday, November 26th until 12:00 p.m. on Tuesday, November 27th. However, you can continue to access your accounts at one of our two locations, by TellerLine or at an ATM.

Account Activity
Activity for your account is displayed below.

Main Checking
7654324
Available Balance: \$5,548.07
Ledger Balance: \$5,548.07

Download Transaction History
Send Us a Message
Help With This Page
View Statement Summary

Account: Main Checking (81201) Type: ALL Category: ALL From: 8/1/2012 To: 10/1/2012 Display

Items in italics are being processed and cannot be edited yet.

Date	Description	Amount	Check Number	Balance	Inquiry
8/1/2012	THE WHITE HOUSE DEPOT 160 Pennsylvania Ave. Hometown USA	\$224.19		\$10,143.97	EQ
8/1/2012	1ST PRESIDENTS BANK 480 Main Street Hometown USA	\$8.40		\$10,135.57	EQ
8/20/2012	THE GROCERY MART 200 Short Drive Hometown USA	\$22.50	5120	\$10,113.07	EQ
8/20/2012	PATOMAC GAS & OIL 28 Cherry Tree Lane Hometown USA	\$32.00		\$10,079.07	EQ

What about "cross account" transfers I have set up for moving money or making loan payments between accounts here at the credit union?

These transfers will be moved to the new Online Banking system. You need to be aware that there will be an expanded view of any accounts that you have previously authorized with cross account capability. This means that you will be able to view the transaction history of any account that you've authorized for cross-account capability. If you do not want this expanded view, please call the credit union to have a new cross account authorization form completed. Please call us if you have questions about how this will affect the account history visibility of both your account as well as authorized account holders.

Will my bill payment history be transferred over?

Yes. Your bill payment information including payees, addresses, recurring bill payments, etc. will be automatically transferred to the new Online Banking/Bill Payment program.

Can I change the names of my account types?

Yes. Under the Self Service tab, click on "Manage Account Preferences" to see a list of your account nicknames. Make your preferred changes to the list, and click "Update Preferences" to save them.

How do I set up a recurring transfer on the new Online Banking system?

Under the Transfers tab, you can set up one-time and recurring transfers in only a few clicks.

Will my scheduled transfers in Online Banking transfer to the new system?

Yes. All of your already scheduled transfers will transfer to the new Online Banking system.

Is the new Online Banking System still secure?

Yes. Our new system uses the highest level of protection available, providing assurance that your accounts are secure.

How do I get assistance?

You can get assistance in a number of ways:

- Online Banking's Secure Message Option provides you with a response within 24 business hours. This is ideal if you have questions about a particular transaction.
- Easily accessible Help screens.
- Step-by-step video tutorials on our website.
- Call us at 409-988-1300, option 2 during regular business hours or email us at sabinefcu@sabinefcu.org.